



Managing Housekeeping Operations Online Component (Ahlei) -- Access Card (Hardback)

By Aleta A Nitschke, William D Frye, American Hotel Lodging Educational Institute

Educational Institute, United States, 2012. Hardback. Book
Condition: New. 3rd. 224 x 163 mm. Language: English . Brand New Book. No property can be profitable without clean rooms and efficient housekeeping operations. Users will learn what it takes to manage this important department. This online component provides a thorough overview, from the big picture of hiring and retaining a quality staff, planning, and organizing; to the technical details for cleaning each area of the hotel. This video-driven online component presents additional, interactive material to reinforce the book's content. It includes video clips from AHLEI's training resources, short quizzes, definitions, links to relevant websites, interactive exercises, and industry news. This online component gives six-month access for student users and is for use with the text *Managing Housekeeping Operations* 3/e by Aleta A. Nitschke.



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