



The Relationship Edge

By Jerry Acuff

John Wiley & Sons, 2011. Paperback. Book Condition: New. 3rd Edition. 16.1 x 22.9 cm. "Get a practical, actionable, three-step process to build and leverage important relationships Most people know instinctively how to build positive, long-lasting relationships with spouses, friends, and even co-workers-but few of us know how to consciously and systematically build and maintain positive business relationships. For years, The Relationship Edge has successfully shown people how to build personal relationships and repair damaged ones with a proven three-step process. This completely updated third edition offers a fresh perspective on that process and includes more contemporary case studies, as well as how to build and nurture relationships online. Develop the right mindset-understand that personal relationships are vital to business success, both offline and online. Ask the right questions-discover the common ground you share with others. Do the right thing-be truthful and straightforward or you'll undermine the goodwill you've worked so hard to build. Jerry Acuff, the author, has aproven record of success with previous editions of The Relationship Edge. With real case studies and step-by-step guidance, The Relationship Edge, Third Edition offers the tools and advice you need to develop strong, rewarding relationships with customers, co-workers, and managers. Jerry...



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